

Person Specification - Dining Room Assistant

	Essential	Desirable
Qualification		1) Any relevant customer service, food hygiene or food preparation qualification.
Experience & Knowledge	1) Experience of working in a front of house, kitchen or customer service role. 2) An understanding of the importance of food for the residents 3) An understanding of food hygiene.	1) Experience of serving food in a professional environment 2) Experience of working in a care home or social care environment
General Aptitude	1) Able to serve food care in a dignified and professional manner 2) Able to carry out cleaning duties 3) Strong communication skills	
Personal Qualities	1) Able to demonstrate a genuine commitment to delivering excellent customer service for our residents. 2) Able to work well under pressure.	

Greensleeves Care Values

Ability to demonstrate understanding and apply our workplace values. These are embedded in all roles and applicants must evidence their values.

- 1) **Respect** - You treat residents and colleagues with dignity and value their unique life experiences and personal contributions.
- 2) **Openness** - You act openly and honestly, building confidence in our intentions and behavior. We choose words and actions that are sincere, not misleading.
- 3) **Responsibility** - You are committed to meeting the needs of others and behave responsibility towards residents and colleagues, being careful of the choices we make.