

Dear Friends of Greensleeves Care,

We wanted to provide you with a further update on the steps we are taking to keep your loved ones safe and do all we can to ensure we keep our care homes Covid-19 free.

Across all of our homes we are continuing to implement all of the advice and guidance that the Government and Public Health England are providing. We are working extremely hard to reduce the risk of infections in our homes, the majority of which are now fully infection free.

Our primary focus over the coming weeks and months is to continue to drive the infection control policies and procedures and make sure all of our homes are Covid-19 free. Currently we have very strict processes in place for cleaning, infection control, social distancing, staff screening and visiting protocols.

In addition to all of these policies we are also reducing the risk of spreading infection by implementing a number of additional safety precautions. These include but are not limited to:

- Not allowing team members to work at different homes
- Creating staff bubbles where they only work in certain parts of the home
- Generating, where possible, resident bubbles where they do not move between floors or areas of the homes
- Reducing the amount of Head Office visitors
- Minimising the use of agency staff
- Remote appointments with GPS
- Reducing the number of visits from healthcare professionals

We also want to assure you that we have plenty of PPE in all of our homes and have never been at risk of running short at any stage. We appreciate that there are many media stories that suggest PPE shortages are widespread across the sector but none of those apply to Greensleeves Care homes.

We know that the wider society is starting to see a relaxation of the stringent lockdowns that have become the norm but we are sure you will appreciate we are not able to do that in care homes at this stage.

As with the rest of the country Greensleeves Care homes remain closed to visits from loved ones at present. We understand that this is difficult for our residents and their families and friends but it is absolutely vital for their safety and we are sure you appreciate why this has to be done.

As always, please do not hesitate to get in touch with your local Home Manager if you have any questions.

Best regards,

Greensleeves Care Team