



Dear Friends of Greensleeves Care,

We all hope you are keeping safe and well at this difficult time.

We are delighted that we have started to open up our care homes to visits from families so that they can start to see their loved ones again. This is an extremely important step in bringing some normality back to our residents lives and we are really excited about it as we are sure you are.

Obviously there will be some restrictions and we have to open up our visiting in a controlled and safe way. Initially some homes will be restricted to outdoor visits only but with the weather we are currently experiencing this will be a lovely way to start meeting up with each other.

Over time, as the weather changes we will be able to start indoor visits as well, but as you would expect we will be doing this with safety in mind and only when we know it is safe to do so.

We continue to implement all appropriate guidance and advice from Public Health England and the Government and our homes are currently all free of infection. We also continue to have all the appropriate PPE that is needed to keep our residents safe and well and have a large stockpile to manage all of our needs into the future.

We have started to slowly admit some new residents into our homes, with appropriate precautions. We are doing so with an absolute focus on keeping our homes, residents and staff safe from infection.

The Covid-19 pandemic has created a great deal of pressure and challenge across the social care sector and we are extremely grateful for all the support and understanding that we have received from our friends and families. The many messages of support we have received in all of our homes has been really touching and all of our teams really appreciate your support.

Best regards,

Greensleeves Care Team