

Dear Friends of Greensleeves Care,

As we approach the height of summer and enter August we as a nation are continuing to manage the Covid-19 pandemic, we felt that it was time for another update on the actions we are taking to keep your loved ones safe.

Infection status of our homes

We are pleased to inform you that our homes remain COVID-19 free as a result of the stringent processes we have in place and the support that our residents' families and friends have provided.

Ensuring that our care homes remain free of infection whilst also continuing to reintroduce more elements of normal life is really important. It is a challenging balancing act but one that we know you will fully support us putting in place.

As you will appreciate this continues to be a moving situation, with many elements outside our control, so it is likely that from time to time we will have to make changes at short notice.

When we do make such changes to our policies and procedures we assure you that it is for good reason and with the best interests of our residents in mind. We know that we have your continued support in these matters.

Loved ones visiting

We appreciate that the reintroduction of visiting has had a positive impact on the mental wellbeing of our residents, and we continue to increase the amount of visits we can do whilst continuing to keep our care homes safe.

There has been some limited guidance from the Government with respect to care home visiting and we are anticipating further advice in the very near future. We will continue to work hard to support our residents to enjoy the normal elements of life, as best we can whilst continuing to comply with all official guidance.

As an absolute minimum, all of our visitors will be screened for Covid-19 symptoms, have their temperature checked, and requested to wear appropriate PPE for the duration of their visit. Individual homes will have specific processes and arrangements in place which your local Home Manager can explain to you.

Testing for Covid-19

The government has been working hard to increase the capacity of testing for care home residents and staff and they have made some significant improvements in this area. We have been working in partnership with all local authorities and have been able to access widespread regular testing across all of our homes.



It is likely that as time progresses the availability of testing will increase and improve and this will continue to be an ever more important element of our safety measures to ensure our care homes remain free of infection.

Best regards,

Greensleeves Care Team